RETURN POLICY

Returns & Exchanges Policy:

Items must be returned within 5 days of receipt Please Include the Return/exchange form

Important If the Return/Exchange Form is not included, the exchange or refund cannot be processed.

- 1. Check for any faulty items upon receipt.
- 2. Please notify us within 1 days of receipt. Only the faulty items are allow to return or exchange.
 - Faulty items: damaged, wrong dispatched items, etc.
 - Non faulty items: change of mind, wrong purchased, etc.
- 3. Items must be unopened and unused.
- 5. Items must returned with the original packaging.
- 6. Any trace of stain, damage, or opened products will result in failure for any returns or exchanges.
- 7. Return & Exchange service is limited to one time only.
- 8. Shipping Fee is non-refundable for all orders. Free Shipping Promotions are no longer applicable after return/exchange and customer will be charged the original shipping fee accordingly.
- 9. Returning shipping fee will be paid by the customers. COBOW (AISA) LIMTED will not be responsible for any delivery fee.
- 10. No refund or exchange for on sale items.
- 11. COBOW (AISA) LIMTED reserves all rights for final explanation and decisions.

Return & Exchange Form

- 1. Please fill in this form only after you read and understand the return & exchange policy.
- 2. Notify us within 1 days and return within 5 days of receipt
- 3. Make sure to fill in the form with details and include it in the parcel. If this form is not included, returns/ exchanges will not be processed.

Customer Information				
Customer Name		Recipient Number		
Phone Number		Payment Method		
Date of Receipt		Date of Return		
Email				
Address				

Return & Exchange Information						
Reason of return/ exchange :						
Item name (return)	Quantity	Price				
Item name (exchange)	Quantity	Price				